

System Requirements for Encompass360 Broker Edition

The following requirements should be met prior to installing Encompass360. Additional third-party applications (such as Microsoft .NET Framework 2.0) are installed by the Encompass360 Installation Manager if the applications are not already on your computer.

NOTE: For additional information on how to size your Encompass360 system to meet your company's needs, read the [Encompass360 Capacity Planning Guide](#).

Server

Computer

- Dual-core Server-class (or high end desktop-class) Processor

Operating System

- Windows 2000 with Service Pack 4 (SP4)
- Windows XP with SP2
- Windows 2003 Server
- Windows Vista
- Windows 2008 Server
- Windows 7

RAM

- 2 GB

Hard Drive Space

- 1.5 GB of free space to accommodate Encompass360 and third-party applications.
- Additional hard drive space for data

Network Port

- 1 Gbps

Third-Party Applications

- Any edition of Microsoft SQL Server 2000, 2005, or 2008

Client

Computer

- Pentium 4 2.93 GHz (or faster)

Operating System

- Windows 2000 with SP4
- Windows XP with SP2
- Windows 2003 Server
- Windows Vista
- Windows 2008 Server
- Windows 7

Monitor Resolution

- 1024 x 768 or greater

RAM

- 1 GB minimum

Hard Drive Space

- 700 MB of free space for Encompass360 and third-party applications

Third-Party Applications

- Microsoft Internet Explorer 6.0 or later
- Microsoft Office
 - 2000 and 2003 - all editions supported
 - 2007 - all editions supported **except** "Home and Student" edition
 - 2010 and later - all editions supported **except** "Home and Student" and "Starter" editions

NOTE: Use of the "Click-to-Run" installation option is **NOT** supported for any edition of Microsoft Office 2010 and later.

Internet Connection

- A broadband connection such as cable or DSL with a 1-Mbps or faster download speed is required when the client accesses the server across the Internet (i.e. HTTPS).
- In all other cases, a high speed Internet connection is highly recommended.